

# ERROR CODE 73 CAUSES & SOLUTIONS



How to Fix Disney Plus Error Code 73: "Disney+ is only available in certain regions..."

## Description

Encountering Error Code 73 on Disney Plus can be frustrating, as it typically points to a location availability issue. This error occurs when Disney Plus detects that you're accessing the service from a region where it's not available.

Here's how you can troubleshoot and resolve this issue.



## Step-by-Step Fixes

## 1. Verify Your Location

Make sure you are in a region where Disney Plus is available. Check the Disney Plus availability list to confirm if your country or region supports the service.

## 2. Disable VPN or Proxy

Using a VPN or proxy can trigger Error Code 73 as Disney Plus might block these connections. Here's how to disable them:

- **Desktop:** Go to your network settings and turn off the VPN or proxy service.
- **Mobile Devices:** Open the VPN app and disconnect from the VPN server.
- **Routers:** If your router is set up to use a VPN, log into your router's settings and disable the VPN.

## 3. Restart Your Device and Network

Sometimes, a simple restart can resolve the issue.

- **Device Restart:** Turn off your device, wait for a few seconds, and then turn it back on.
- **Network Restart:** Unplug your router and modem, wait for 30 seconds, then plug them back in.

## 4. Check IP Address Location

Verify that your IP address reflects your actual location. You can use a website like [WhatIsMyIP](#) to check your IP address location. If it shows a different region, contact your Internet Service Provider (ISP) to resolve this.

## 5. Update Your Device's Software

Ensure that your device's operating system and the Disney Plus app are up to date. Updates can fix bugs and improve compatibility.

- **Mobile Devices:** Go to Settings > General > Software Update (iOS) or Settings > System > System Update (Android).
- **Smart TVs:** Follow your TV's manual for update instructions.
- **Web Browsers:** Check for updates in the browser settings.

## 6. Clear Cache and Data

Clearing cache and data can often resolve streaming issues.

- **Mobile Devices:**
  - **iOS:** Go to Settings > General > iPhone Storage > Disney Plus > Offload App. Then reinstall from the App Store.

- **Android:** Go to Settings > Apps > Disney Plus > Storage > Clear Cache.
- **Web Browsers:** Clear browsing data via the settings menu (usually found under Privacy or History settings).

## 7. Contact Disney Plus Support

If the issue persists, contact Disney Plus Support. Provide them with details about your location, device, and the troubleshooting steps you've taken.

## Conclusion

Error Code 73 on Disney Plus usually relates to location issues, often due to VPN or proxy usage. By following these steps, you can troubleshoot and resolve the issue, ensuring you can enjoy your favorite Disney content without interruption.

If you have additional tips or solutions, share them in the comments below!

### Category

1. Disney+
2. Fix

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